

rightnow MEDIA

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TRINITY EVANGELICAL

STREAMING THOUSANDS OF BIBLE  
STUDIES AND RESOURCES FOR FREE

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**Q. Is there an app available?**

A. Yes, you can download the RightNow Media app from their website. You can also stream content on your desktop, laptop, iPad, iPhone, Apple TV, Roku – the same way you use other streaming services like Netflix and Hulu.

**Q. How do I invite family and friends?**

A. Invite family and friends by sending them to [Mytrinity.us/rightnow](https://Mytrinity.us/rightnow) to request an invitation. It's the best way we can serve the family and friends you invite to use this free resource. A link to access RightNow Media will be sent to them via email so they can jump right in.

**Q. How do I manage my account or get technical help?**

1. In the upper right-hand corner, click on your profile picture/icon.
  - a. Click on My Profile to upload a photo, edit your name, update your email, change your password and set curriculum preferences.
  - b. Click on Support if you experience technical issues, want to browse tutorial videos, read FAQs or submit a support request to RightNow Media. Each study also lists each device underneath the main title so that when clicked, you can access instructions for set-up right there.

**Q. Can I download the Bible studies?**

A. No, just like your favorite entertainment streaming, the Bible studies aren't available for download. Some of the materials or study guides are available to download, particularly if it is a RightNow Media original (noted by the fun orange banner in the corner), but the video sessions are not.

**Q. How do I decide which study to do?**

One of the great features of RightNow Media is the libraries with general headings like Most Popular, Newly Added, Popular Bible Studies for Parents, and more. Don't see anything yet? Use the other libraries or you can also do a search by teacher or topic. Hover your mouse over the study to see a brief description and choose from there. Bonus for your time spent searching is that you can add studies for future viewing to your queue, then access that saved list under My Profile.

**Q. Why is my favorite Bible study not on there?**

A. Some authors and teachers have exclusive contracts with other outlets, RightNow Media is constantly adding to their libraries of available content, so in the future they may be.

**Q. My child's school also has RightNow Media - is there an option for multiple accounts to tie together?**

A. If you use the same email account for both accounts then, yes they are tied together under your email address. Without logging out, go to My Profile and the 4th option in the drop down menu is Switch Account. Click this to navigate between the logins you have.

**Q. I forgot my password. How can I get a new one?**

A. If you can't remember your password, you can either click on Forgot Password at the RightNow Media login page and receive a reset email, or email [RightNow@Mytrinity.us](mailto:RightNow@Mytrinity.us)

**Q. Is there a recently watched option?**

A. The app does have a recently watched option, but if you stream from your desktop or laptop, it does not.

**Q. If I pause a study, can I pick up where I left off watching the next time I login?**

A. No, unfortunately you'll need to remember which session and the timing of where you left off. RightNow Media is working on a "Resume" function but it's not available yet.

**Q. I have a question not covered here, now what?**

A. Email [RightNow@Mytrinity.us](mailto:RightNow@Mytrinity.us) with any questions you have!